The Advance Delivery Notification is a pre alert to advise National Mailing & Marketing, that you are sending product to our warehouse.

It comprises 4 sections:

- 1. Personal Particulars
- 2. Product Details
- 3. What you want NMM to do on receipt of goods
- 4. Layout and directly email to NMM

The information you provide by completing this form, greatly assists us with

- Accurately setting up your product title and relevant detail
- Allocation for specific tasks (mail outs, fulfillment or general storage)
- Quality processes to reference what is received against what is expected
- Establishing a line of communication between NMM & Client
- Ensuring we action your product/s according to specific details entered

To use the form you need to go onto the NMM online Ordering site and follow the below prompts.

1. Upon access request, each user will receive an email from <u>IT@nationalmailing.com.au</u>. This email will have a personalised user name, password and link to the NMM ordering site.

| | From • | IT@nationalmailing.com.au | |
|--|---|---|-----------------------------|
| | То | testuser@client.com.au | |
| | Сс | | |
| | Bcc | | |
| Sul | bject: | Your access to Infolink has been created/updated (Please do not respond to this email) | |
| Your acce Your user Your pass Your link 15/09/20 | ess to Y r name sword i k to the 14 | Your access to Infolink has been created/updated has been created/updated r is: Test User ← s: wazE095my ← system: <u>Click here</u> | with the following details: |

2. To open Infolink click on the link to the system taking you to the NMM website Home page. Select the Client Login tab.

| National Mailing & Marketing | | S | 1300 131 6 Your independent warehouse, mail house and distribution specialists | |
|------------------------------------|---------|----------|---|--------------|
| НОМЕ | PROFILE | SERVICES | CONTACT US | CLIENT LOGIN |
| Welcome to NMM | | | | |

3. Enter in your username and password as provided in your email. Remember that you must enter these in exactly as provided.

| 1 N N | National Mailing & Marketing | S | Your indep mail house specialists | endent ware and distribu | 1300 131 616 house, ition |
|-------------|------------------------------------|----------|---|-----------------------------|---------------------------------|
| HOME | PROFILE | SERVICES | CONTACT US | CLIENT LOGIN | |

NMM Customer Login

Watch Us In Action...

| LOGIN to ClientSite | |
|------------------------|--|
| User Name:* | |
| Password:* | |
| Log In | |
| Remember me next time. | |
| | |

4. The following screen will appear. To create an Advance Delivery Notification form you can select by either the hyperlink listed down the page (Online Advance Delivery Notification Form (ADN)) or the tabs listed across the green header page (ADN Form).

| National Mailing & Client Logo Marketing | 🗏 👔 🖻 🗷 💽 🎦 📴 Log off 11:00:24 AM |
|--|---|
| Home Ordering Reporting Helpdesk ADN Form | Welcome, <u>Sharon Burden</u> |
| Home | |
| Welcome to NMM infolink - Online Order & Reporting System In this system, you can do the following tasks: Generate an Order Access Reports Helpdesk Assistance Online Advance Delivery Notification Form (ADN) (MUST BE COMPLETED) before sending stock to the NMM warehouse. | |
| | Moinfolink Your virtual warehouse portal |

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5. Once the ADN form is selected the following screen will apear. Where possible the users information will be populated.

| Client Logo | | iiii: f 🕒 证 8 | Log off 11:34:24 AM |
|---|---|---|-------------------------------|
| Home © Ordering © Reporti | ng = Helpdesk = ADN Form | Welco | ne, <u>Sharon Burden</u> |
| Client name: Aus Comm N Branch name: Aus Comm N Sranch name: Cost centre: Client contact name: Sharon Burd Client contact email: Sharon Durde Client contact phone: MMM Contact Email: acma@nation Add | * tedia Auth en n@acma.gov.au ralmailing.com.au Products | | |
| | | | |
| | | .1. | |
| All R | Ights Reserved by National Mailing & Marketing · Copyright © 2014 | 1 F. se portal • Development: <u>Weiwei He</u> , <u>Sophie Jiang</u> | 1 |
| ient name: | | * | |
| vision name: | NMM | | |
| anch name: | | | |
| st centre: | | | |
| ient contact name: | Ali Don | * | |
| ient contact email: | ali.don@nationalmailing.com.au | * | |
| ient contact phone: | | | |
| MM Contact Emails | | | |
| min Contact Linam | OPS@nationalmailing.com.au | | |
| | OPS@nationalmailing.com.au Add Products | | |
| ant Name. The na | OPS@nationalmailing.com.au Add Products me of the section your are i | n within your organisati | 00 |
| ent Name: The na | OPS@nationalmailing.com.au Add Products me of the section your are i | n within your organisati | on |
| ient Name: The na vision Name: This | OPS@nationalmailing.com.au Add Products me of the section your are i is populated with the Organ | n within your organisati nisation Name | on |

too.

Branch



<u>Cost Centre:</u> Only applicable for organisations internal use. (Not mandatory.) <u>Client Contact Name:</u> This is populated with the User Login Name <u>Client Contact Email:</u> This is populated with the User Login Email <u>Client Contact Telephone:</u> The phone number of the person submitting the A.D.N. Area code must be included. (Not mandatory.) 6. Once you have completed the above information you are now ready to add the product information. To do this you need to select the ADD PRODUCTS button at the bottom.

| Client name: | Marketing | * |
|-----------------------|--------------------------------|---|
| Division name: | NMM |] |
| Branch name: | NMM Packaging |] |
| Cost centre: | | |
| Client contact name: | Ali Don | * |
| Client contact email: | ali.don@nationalmailing.com.au | * |
| Client contact phone: | | |
| NMM Contact Email: | OPS@nationalmailing.com.au | |
| | Add Products | |
| | | |

7. The following screen will appear with two options

| Client name: Marketing Branch name: NMM Packaging | New Product Search Product Enter Code |
|--|---------------------------------------|
| Cost centre: | |
| Email cc: ali.don@nationalmailing.com.au | |
| Email subject: Advanced Delivery Notification Form - NMM | |

8. The first is for the setting up of a new product. Select the NEW PRODUCT button if you are sending a product that has not been stored at NMM before.

| New Product | Search Product | Enter Code |
|-------------|----------------|------------|
| | | |

The following options will appear for a new product. Complete all fields that are marked with an "*" as these are mandatory. Leave the Product code empty if it is unknown, but if you have a code that you want to use please enter it. Enter in the Product title (The title that appears on the front of a publication or a short clear description of merchandise items).

| Client name: Marketing | New Product Search Product New Product Enter Code |
|--|--|
| Branch name: NMM Packaging Cost centre: Email to: OPS@nationalmailing.com.au Email cc: ali.don@nationalmailing.com.au Email subject: Advanced Delivery Notification Form - NMM | Add to ADN no image available |
| | Product code: New Product Product title: |
| | Product type: Please select v * Status set to: Please select v * On receipt of goods at the warehouse please process as follows: |
| | Please select v * |

ii. When you get to Product type you are provided with a dropdown list of options, select one that best describes your product arriving at NMM.

| Product code: Product title: | Please select Other Type Banner = Book Brochure Brochure - DL _ |
|-------------------------------------|--|
| Product type: | DVD |
| Status set to: | Fact Sheet Fiver |
| On receipt of go Please select ∨ | Form Form Insert Kits Magnet Merchandise Postcard Poster Stationery Wallet Card |

i.

iii. When you get to Status set to you are provided with three options to select one that best describes the status you wish to have the product stored at.

| Status set to: | Please select | ŀ |
|------------------|----------------------------|---|
| On receipt of go | Available Not Orderable | ł |
| Please select V | Embargo | |

(Available = can be ordered by anyone; Not Orderable = cannot be ordered; Embargo = must be placed into secure Embargo cage due to sensitive information or future release date)

| iv. When the Status is set, further fields will appear for comple | tion. |
|---|-------|
|---|-------|

| New Product | Search Product | New Product | Enter Code | |
|-----------------------|------------------|---------------|-------------------------------|--------|
| no image available | | Ado | d to ADN | |
| Product code: | ACMA081A.1109 | |] | |
| Product title: | Tagged DVD in | Plastic Case | * | |
| Product type: | DVD 🗸 | * | | |
| Status set to: | Available 🗸 | * | | |
| Ministerial refe | rence: | | $\langle \rangle$ | |
| Quantity to be | delivered: | 0 | *(Number only) | |
| Carton quantity | y: | 0 | (Number only) | |
| UOM: | | | (Unit of measure, e.g. Each/C | arton) |
| Expected delive | ery date: | | * | |
| Printer/Supplie | er name: | | | |
| Send Copies to N | ILDS: | QTY: 0 | (Number only) | |
| Copies to Depart | mental Library: | QTY: 0 | (Number only) | |
| On receipt of g | oods at the ware | house, please | process as follows: | |
| Please select | | | ▶ * | |

v. Ministerial Reference: A reference which may make the product obsolete at times of Parliamentary/Governmental changes. Make note of Page number E.g. Change of Prime Minister.

vi. Quantity to be delivered: The total number of items to be received by NMM vii. Carton Quantity: If known – the number of items in each carton E.g. you are getting 100 printed and there will be 10 per carton we will expect 10 cartons from the printer. If the figures differ then we know that either the quantity is incorrect or the carton quantity is incorrect, leading us to advise you of a discrepancy

viii. UOM: The Unit of Measure is the way that the product is to be sent out. E.G. it can be set as EACH = 1 individual product or Unit = this could be in the form of a box.

ix. Expected delivery date: is the date the printer has been asked to deliver the product to NMM. A pop-up calendar will appear. You must select the date of delivery from it then click on OK. The date can't be the date you are creating the ADN.

| Expected delivery date: Printer/Supplier name: | 0 | Se | epter | * mber | 201 | 4 | 0 |
|---|----|----|-------|-----------|-----|----|----|
| Copies to Departmental Library: | Su | Мо | Tu | We | Th | Fr | Sa |
| On receipt of goods at the wareh | | 1 | 2 | 3 | 4 | 5 | 6 |
| | 7 | 8 | 9 | 10 | 11 | 12 | 13 |
| | 14 | 15 | 16 | 17 | 18 | 19 | 20 |
| | 21 | 22 | 23 | 24 | 25 | 26 | 27 |
| | 28 | 29 | 30 | | | | |

x. Printer/Supplier Name: Where the products are being sent from.

xi. Send Copies to NLDS (National Library Deposit Scheme). If you want NMM to organise the delivery on your behalf. Provide the quantity.

xii. Copies to Departmental Library. If you want NMM to organise the delivery on your behalf. Provide the quantity.

xiii. On receipt of goods at the warehouse, please process as follows: Depending on what choice is made - it will prompt you for additional information relating only to that choice.

Two options

| | On receipt of goods at the warehouse, please process as follows: | | | | |
|---|--|---|--|--|--|
| | Please select | * | | | |
| | New Product: Set up and add to inventory | | | | |
| _ | Allocate to production fulfilment for mailing job/distribution | | | | |

New Product: Set up and add to inventory

You will be prompted to enter order limits, Minimum levels and tick to add to image library.

| | • | 1 × | | × 1 | 11 | |
|-------------|--|-----------|----|-----|----|--|
| On receipt | On receipt of goods at the warehouse, please process as follows: | | | | | |
| New Produc | ct: Set up and add t | o invento | ry | ✓ * | | |
| Max order | limit: | 0 | | | | |
| Minimum 9 | Stock | 0 | | | | |
| level/three | shold: | | | | | |
| 🗆 Add to 1 | (mage Library | | | | | |
| | | | | | | |

| On receipt of goods at the warehouse, please process as follows: | | | | |
|--|--------------|---|---|--|
| New Product: Set up and add | to inventory | ~ | * | |
| Max order limit: | 5 | | | |
| Minimum Stock | | | | |
| level/threshold: | | | | |
| ✓ Add to Image Library | | | | |
| | | | | |

Allocate to production fulfilment for mailing job/ distribution Enter as much information as you are able to. This helps with sorting and counting when the product arrives.

| On receipt of goods at the warehouse, please process as follows: |
|--|
| Allocate to production fulfilment for mailing job/distribution 🗸 * |
| Project name/Title: |
| |
| Job/Quote Number: |
| Demoining product (s to be not up of to : |
| Remaining product/s to be returned to: |
| |
| Other Information/Instructions: |
| |
| |

| On receipt of goods at the warehouse, plea | ase process as follows: |
|---|-------------------------|
| Allocate to production fulfilment for mailing job/dis | stribution 🗸 * |
| Project name/Title: | |
| Tagged DVD Mailout | |
| Job/Quote Number: | |
| 12345 | |
| Remaining product/s to be returned to: | |
| NMM Store | |
| Other Information/Instructions: | _ |
| Please call when stock arrives | × |
| | |

xiv. When completed select the ADD TO ADN button to submit.

| no image available | | Ad | dd to ADN | | |
|-----------------------|------------------------|--------------------|-------------------------------------|--|--|
| Product code: | ACMA081A.1109 | | | | |
| Product title: | Tagged DVD in | Plastic Case | se | | |
| Product type: | DVD V | * | | | |
| Status set to: | Available 🗸 | * | | | |
| Ministerial refe | erence: | | \sim | | |
| Quantity to be | delivered: | 1000 | *(Number only) | | |
| Carton quantity | y: | 1000 | (Number only) | | |
| UOM: | | 1 | (Unit of measure, e.g. Each/Carton) | | |
| Expected delive | ery date: | 27/09/2014 | * | | |
| Printer/Supplie | er name: | Paragon | | | |
| Send Copies to N | ILDS: | QTY: 0 | (Number only) | | |
| Copies to Depart | tmental Library: | QTY: 0 | (Number only) | | |
| On receipt of g | oods at the ware | house, please | e process as follows: | | |
| Allocate to produ | ction fulfilment for m | ailing job/distrib | bution 🗸 * | | |
| Project name/ | Title: | | | | |
| Tagged DVD Mai | ilout | | | | |
| Job/Quote Number: | | | | | |
| 12345 | | _ | | | |
| Remaining pro | duct/s to be retu | rned to: | | | |
| NMM Store | | | | | |
| Other Informat | tion/Instructions | 8 | | | |
| Please call when | stock arrives | | | | |

xv. The information is now stored on your request. Repeat steps i-xiv over to add additional products.

| Client name: | Marketing | |
|---|---|--|
| Branch name: | NMM Packaging | |
| Cost centre: | | |
| Email to: | OPS@nationalmailing.com.au | |
| Email cc: | ali.don@nationalmailing.com.au | |
| Email subject: | Advanced Delivery Notification Form - NMM | |
| | Submit Form | |
| Dear Ali Don, | | |
| | | |
| Thank you for com | pleting the Advance Delivery Notification. | |
| Thank you for comp Your ADN will be au | pleting the Advance Delivery Notification. Itomatically emailed directly to you & NMM once | you select 'Submit Form'. |
| Thank you for comp Your ADN will be au Product descripti | oleting the Advance Delivery Notification. Itomatically emailed directly to you & NMM once | you select 'Submit Form'. |
| Thank you for comp Your ADN will be au Product descripti Product Code: AC | oleting the Advance Delivery Notification. utomatically emailed directly to you & NMM once on CMA081A.1109 | you select 'Submit Form'. Command Remove |
| Thank you for comp Your ADN will be au Product descripti Product Code: AC Title: Tagged DVD | oleting the Advance Delivery Notification. utomatically emailed directly to you & NMM once on CMA081A.1109 o in Plastic Case | you select 'Submit Form'. Command Remove |
| Thank you for comp Your ADN will be au Product descripti Product Code: AC Title: Tagged DVD Type: DVD Stat | oleting the Advance Delivery Notification. utomatically emailed directly to you & NMM once on CMA081A.1109 o in Plastic Case tus: Available | you select 'Submit Form'. Command Remove |
| Thank you for comp Your ADN will be au Product descripti Product Code: AC Title: Tagged DVD Type: DVD Stat Quantity:1,000 U | oleting the Advance Delivery Notification. utomatically emailed directly to you & NMM once on CMA081A.1109 o in Plastic Case tus: Available UOM: Each | you select 'Submit Form'. Command Remove |
| Thank you for comp Your ADN will be au Product descripti Product Code: AC Title: Tagged DVD Type: DVD Stat Quantity:1,000 (Expect Date:27/0 | oleting the Advance Delivery Notification. utomatically emailed directly to you & NMM once on CMA081A.1109 o in Plastic Case tus: Available UOM: Each 19/2014 | you select 'Submit Form'. Command Remove |
| Thank you for comp Your ADN will be au Product descripti Product Code: AC Title: Tagged DVD Type: DVD Stat Quantity:1,000 U Expect Date:27/0 Action:Allocate to | oleting the Advance Delivery Notification. utomatically emailed directly to you & NMM once on CMA081A.1109 o in Plastic Case tus: Available UOM: Each 19/2014 production fulfilment for mailing job/distribution | you select 'Submit Form'. Command Remove |
| Thank you for comp Your ADN will be au Product descripti Product Code: AC Title: Tagged DVD Type: DVD Stat Quantity:1,000 U Expect Date:27/0 Action:Allocate to Project name/Title: | oleting the Advance Delivery Notification. utomatically emailed directly to you & NMM once on CMA081A.1109 in Plastic Case tus: Available UOM: Each 19/2014 production fulfilment for mailing job/distribution : Tagged DVD Mailout | you select 'Submit Form'. Command Remove |
| Thank you for comp Your ADN will be au Product descripti Product Code: AC Title: Tagged DVD Type: DVD Stat Quantity:1,000 T Expect Date:27/0 Action:Allocate to Project name/Title: Job/ Quote Numbe | oleting the Advance Delivery Notification. utomatically emailed directly to you & NMM once on CMA081A.1109 • in Plastic Case tus: Available UOM: Each 19/2014 production fulfilment for mailing job/distribution : Tagged DVD Mailout r: 12345 | you select 'Submit Form'. Command Remove |
| Thank you for comp Your ADN will be au Product description Product Code: AC Title: Tagged DVD Type: DVD State Quantity:1,000 U Expect Date:27/0 Action:Allocate to Project name/Title: Job/ Quote Number Remaining prodcut | oleting the Advance Delivery Notification. utomatically emailed directly to you & NMM once on CMA081A.1109 o in Plastic Case tus: Available UOM: Each 19/2014 production fulfilment for mailing job/distribution a Tagged DVD Mailout r: 12345 /s to be returned to: NMM Store | you select 'Submit Form'. Command Remove |

8a. The second option for setting up product is for an existing product. There are two ways to search for products using the SEARCH PRODUCT button –

- Product Code Enter the product code or part of the product code if known and select the SEARCH PRODUCT; this will narrow the results displayed.
- Keyword Entre a key word from the product description and select SEARCH PRODUCT button, this will display any products that have the keyword within their description.

| New Product | Search Product acma Enter Code |
|---|--|
| | Client ID:ACMA002A.0000 Type:Brochure Description:HOW TO BE PHONE SMART (AND STAY SAFE) Select |
| Construction Const | Client ID:ACMA001A.0000 Type:Brochure Description:CYBERSMART GUIDE TO INTERNET SAFETY Select |
| A ANAL | Client ID:ACMA003A.0000 Type:Brochure Description:THE SMART GUIDE TO SOCIALISINGON THE INTERNET |
| | Client ID:ACMA004A.0000 Type:DVD Description:WISE UP TO IT DVD IN PLASTIC CASE Select |
| cybe(anart) use as to IT | Client ID:ACMA005A.0000 Type:DVD Description:WISE UP TO IT DVD IN CARDBOARDSLEEVE Select |

i. Scroll down the list and select the product you wish to advise NMM of. This will populate the screen with all the product information as it currently stands in the NMM Warehouse Management system. If you want to change any of the information do so as in steps 8 i-xiv.

| New Product | Search Product | AU0003 | Enter Code | |
|--|-------------------------|-------------------|----------------------------------|--|
| | | Add to A | DN | |
| Product code: | ACMA003A.0000 | | | |
| Product title: | THE SMART GUII | DE TO SOCIALISING | GON THE INTERNET | |
| | | | ~ * | |
| Product type: | Brochure 🗸 | * | | |
| Status set to: | Not Orderable 🗸 | * | | |
| Ministerial refe | rence: | | $\langle \rangle$ | |
| Quantity to be | delivered: | 0 *(N | umber only) | |
| Carton quantity | /: | 0 (Nu | mber only) | |
| UOM: | | Un | it of measure, e.g. Each/Carton) | |
| Expected delive | Expected delivery date: | | | |
| Printer/Supplier name: | | | | |
| Send Copies to NLDS: QTY: 0 (Number only) | | | (Number only) | |
| Copies to Departmental Library: QTY: 0 (Number only) | | | | |
| On receipt of goods at the warehouse, please process as follows: | | | | |
| Please select | | | ▼ * | |

ii In the On Receipt of goods at the warehouse, please process as follows you are provided with additional options of Add to existing stock and Replace existing stock as well as the Allocate to production fulfilment for mailing job/ distribution

| Please select | s a |
|--|-----|
| Add to existing stock | * |
| Replace existing stock | |
| Allocate to production fulfilment for mailing job/distribution | —— |

Select any of the three options and submit

| New Product | Search Product | AU0003 | Enter Code | e | | |
|--|-----------------|-----------------|-----------------------|----------------|--|--|
| And the second sec | | Add | I to ADN | | | |
| Product code: | ACMA003A.0000 | | | | | |
| Product title: | THE SMART GUID | E TO SOCIALI | SINGON THE INTERN | ET* | | |
| Product type: | Brochure V | * | | | | |
| Status set to: | Not Orderable 🗸 | * | | | | |
| Ministerial refe | erence: | | | \sim | | |
| Quantity to be delivered: | | 1000 | *(Number only) | | | |
| Carton quantit | y: | 1000 | (Number only) | | | |
| UOM: | | 1 | (Unit of measure, e.g | . Each/Carton) | | |
| Expected delivery date: | | 26/09/2014 | * | | | |
| Printer/Supplier name: | | Dynamic Printir | ıg | | | |
| Send Copies to NLDS: | | QTY: 0 | (Number only) | | | |
| Copies to Depart | mental Library: | QTY: 0 | (Number only) | | | |
| On receipt of goods at the warehouse, please process as follows: | | | | | | |
| Add to existing stock * | | | | | | |
| | | | | | | |

- 9. This next screen gives you options to amend the A.D.N
 - a. You can edit the product by selecting the Edit button
 - b. You can delete the product by using the Delete button.
 - c. You can add a new product by going to the search function and repeating the steps starting at point 8.

10. If you are happy with all the products on the Advance Delivery Notification form then select Submit Form.

| Client name: | Uniforms section | | | |
|-----------------------------------|--|-----------------------|--|--|
| Branch name: | NMM uniforms | | | |
| Cost centre: | | | | |
| Email to: | ali.don@nationalmailing.com.au | | | |
| Email cc: | ali.don@nationalmailing.com.au | | | |
| Email subject: | Advanced Delivery Notification Form - NMM Presenta | tion Site | | |
| | Submit Form | | | |
| Dear Ali Don, | | | | |
| | | | | |
| Thank you for com | ipleting the Advance Delivery Notification. | | | |
| Your ADN will be a | automatically emailed directly to you & NMM once you | select 'Submit Form'. | | |
| Product descript | tion | Command | | |
| Product Code: 9 | 284.1207 | Remove | | |
| Title: NMM Broch | ure | | | |
| Type: Brochure - | DL Status: Available | | | |
| Quantity:1,000 | UOM: Each | Edit | | |
| Expected Delivery Date:14/11/2014 | | | | |
| Action:Copies to | NLDS: No | | | |
| Copies to Department: No | | | | |
| Add to existing sto | ock | | | |
| | | | | |

11. The system will now generate an A.D.N. Your ADN reference is provided. You have the opportunity to create a new ADN or exit the program. You will be sent an email with the ADN attached.

Generate Advance Delivery Notification Form

| Client name: | Uniforms section | Create New ADN |
|--------------------|---|----------------|
| Branch name: | NMM uniforms | |
| Cost centre: | | |
| Email to: | ali.don@nationalmailing.com.au | |
| Email cc: | ali.don@nationalmailing.com.au | |
| Email subject: | Advanced Delivery Notification Form - NMM Presentation Site | |
| Dear Ali Don, | | |
| ADN Ref No.:286 | | |
| Thank you for com | pleting the Advance Delivery Notification. | |
| An email has been | sent to NMM. | |
| Kind regards | | |
| Product descript | tion Command | |
| Product Code: 9 | 284.1207 | |
| Title: NMM Broch | ure | |
| Type: Brochure - | DL Status: Available | |
| Quantity:1,000 | UOM: Each | |
| Expected Delive | ery Date:14/11/2014 | |
| Action:Copies to | NLDS: No | |
| Copies to Departn | nent: No | |
| Add to existing st | ock | |
| L | | |